Privacy Statement on Library Notifications

The library collects only the minimum personal information necessary to provide effective services for its users Library account data is never sold to any third-party vendors. It is shared with select vendors specifically vetted by the library for the purpose of providing library notifications, which is optional. This may include mail, e-mail, text (SMS), phone or other methods of communication. The library also collects data for statistical purposes containing no personally identifiable information. Personal information and mobile numbers collected through opt-in will not be shared, sold or rented with third parties for marketing purposes.

The library offers a number of options for notifications and/or communications. Phone numbers may be used to notify via phone calls or SMS/text messages, if applicable. Another option is via email. To receive these notices, you may opt-in by selecting your preferred notification method when opening an account or notifying staff any time after that. You may also opt-out at anytime from notifications by following the directions in the messages for unsubscribing or by contacting our staff info@blackwaterlib.org during business hours will need to provide account information, which may include e-mail or phone number. After opting out, you may receive a final confirmation message. Please allow a reasonable amount of time for your opt-out request to be processed. If you choose to re-subscribe, you can do so by following the opt-in process again.

Messaging Terms and Conditions

1. Blackwater Regional Library occasionally contacts registered patrons via SMS or Text Messaging. Personal information will not be shared with third parties for marketing purposes.
2. The types of messages the library may send includes but is not limited to customer care/account notifications, such as overdue notices, holds notices, etc.
3. Message frequency may vary.

4. Message and data rates may apply.
5. For support, text HELP for help, email at info@blackwaterlib.org
6. To opt-out, text STOP to cancel, log in to your account to change notice preference, or speak with a staff member.
7. Failure to receive a library account notice does not waive patron responsibility for the timely return of library materials.